

VISTA State Progress Report

Legal Applicant: Chisholm Trail RSVP

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Project Name: AmeriCorps VISTA North Texas

Project Director: Christina Penland

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Email: VISTA@rsvpserves.org

Grant Number: 13VSWTX015

Period Covered by this Report:

From: 08/21/2016 to 02/20/2017

Application ID: 16VS192070

Member Development

	Member Development Information	AmeriCorps VISTA Members
1	On-Site Orientation	53
2	Community Outreach	37
3	Community Volunteer Generation/Recruitment	26
4	Effective Volunteer Management	2
5	Resource Mapping	4
6	Resource Development/Fundraising	20
7	Grant Writing	37
8	Organizational Development	316
9	Performance Measures	3
10	Tracking Systems	0
11	Information Technology	3
12	Developing On-Site Orientations and Training Plans	9
13	Other (Please Specify)	91

Sponsor Note Hours of development in the "Other:" category consisted of PSO Blend and webinars geared towards resume building and career enhancement.

Demographics

	Demographic Information	Value
1	# of community volunteers recruited during the reporting period	201.00
5	# of community volunteers managed during the reporting period	324.00
2	# of Service Hours performed by Community Volunteers who were recruited	1,081.00
6	# of Service Hours performed by Community Volunteers who were managed	904.00
3	Dollar value of cash resources leveraged during the reporting period	303,764.00
4	Dollar value of in-kind resources leveraged during the reporting period	4,019.00

Narratives

Challenges

beyond scope of request

VISTA State Progress Report

beyond scope of request

Resource Development

beyond scope of request

beyond scope of request

Woman to Woman Pregnancy Resource Center-Four VISTA members serve to recruit, train and manage volunteers and assist with grant writing and resource development. This reporting period the VISTAs have recruited 133 new volunteers and managed 213 volunteers who served 1,565 hours in the Twice as Nice Resale store. The also garnered \$125,514 through fundraising events.

beyond scope of request

Sustainability

As an intermediary project, our goal is to support the AmeriCorps VISTA members and their agencies as they develop and build projects that will allow for the transition away from AmeriCorps VISTA resources. The VISTA Leader and Project Director assist the VISTA members as much as possible to overcome challenges and give support needed through education, training and team building activities. Contact is made with site supervisors by the Project Director to ensure the VISTA member and the Site Supervisor have the tools necessary to have a successful project. In order to grow and sustain the AmeriCorps VISTA North Texas Project, we will actively engage and educate non-profit and government agencies in the VISTA North Texas service area about the AmeriCorps VISTA program.

Each VISTA is required to ensure the information for all of the projects worked on are organized in computer and/or hard copy files and that contact information for all of the important people/businesses worked with are accessible to the agency staff and the next VISTA member who will be serving. Through the VISTA member's monthly reports and site visits, the project director ensures the activities of the VISTA members are documented and sub-site staff are trained to continue processes and resources developed by the VISTA.

Multi-Site Program Management and Performance

The Project Director and VISTA Leader communicate regularly with the VISTA members to ensure all projects are moving forward and to give the VISTA members the support needed to complete their VADs. VISTA members participate in service projects to facilitate team building and to learn how to support each other to accomplish goals. The VISTA Leader also coordinates "VISTA Meet-Ups" and social activities to get to know each other in a non-work environment.

In the past 6 months, VISTA North Texas members have come together for service projects for the 9/11 Day of Service and MLK Day of Service. For the 9/11 Day of Service, VISTA members assisted in the donation center of Twice as Nice Resale, a component of Woman to Woman Pregnancy Resource Center. The VISTA members sorted donations to be placed out on the sales floor and helped the agency make

VISTA State
Progress Report

disbursement by the Street Outreach Team Daisy secured a donation of 240 pairs of socks from Bombas worth \$2,880.

beyond scope of request

Attachments and Links

Interfaith Ministries

Marketing materials developed (Santa Loves Seniors Flyer and Life is a Roller Coaster)

beyond scope of request

asures Progress

Chisholm Trail RSVP, Inc.

beyond scope of request

Sponsor Note	beyond scope of request
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Woman to Woman Pregnancy Resource Center

PM 19 - Capacity Building & Leverage - Scale/Reach - Full Time - 2

VISTA State Progress Report

PM 19 - Capacity Building & Leverage - Scale/Reach - Full Time - 2

Measure Type	Measure	Target	Actual	Progress
Output	(PRIORITY) G3-3.1: Number of community volunteers recruited by organizations or participants	35	133	380.00 %
Outcome	(PRIORITY) G3-3.3: Number of organizations implementing effective volunteer management practices	1	1	100.00 %
# of Full time VISTAS		4	4	100.00 %

Focus Area -	Measure Type	Measure	Target	Actual	Progress
Healthy Futures - Access to Care	Anti-Poverty Output	H1: Number of uninsured, econ disadvantaged individuals utilizing health care services/programs	0	0	0.00 %
Healthy Futures - Access to Care	Anti-Poverty Outcome	Number of clients receiving health care services.	0	0	0.00 %
Healthy Futures - Access to Care	# of Full time VISTAS		4	4	100.00 %

<p>Sponsor Note</p>	<p>Four VISTA members serve to recruit, train and manage volunteers and assist with grant writing and resource development. This reporting period the VISTAs have recruited 133 new volunteers and managed 213 volunteers who served 1,565 hours in the Twice as Nice Resale store. They also garnered \$125,514 through fundraising events. Monies will be used to offer free health services to low-income women. The Volunteer Recruitment and Development VISTA, Volunteer Training VISTA and Logistics VISTA all work collaboratively to ensure volunteer operations run smoothly. For example, the Volunteer Recruitment and Development VISTA has been working on strategies to keep volunteers happy thus increasing the likelihood of retention. The agency noted volunteers in the Twice as Nice Resale (TANR) store have been experiencing difficulty amongst themselves and customers involving correct pricing of items. The VISTA created new pricing signs to ensure that prices included in the new guide developed by the Logistics VISTA match the prices being communicated to volunteers serving on sales floor and customers. The signs incorporate new branding and allow for a cleaner, more cohesive, overall affect in the store. The VISTA then worked with the Volunteer Training VISTA to ensure training would be executed regarding the implementation of new signage. This roll out will help to sustain and back up new pricing guides created for volunteers, as well as serve to keep communication clear between volunteers and staff. Communication was a huge issue affecting volunteer retention. Implementing the new branded signage and pricing guides throughout the organization will serve to retain current volunteers and allow the agency to reach customers and recruit them to join the team.</p>
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beyond scope of request